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June 14, 2021

New Director Industry Engagement & Outreach, Lindsey Taylor

Lindsey Taylor has been appointed to Director, Industry Engagement & Outreach. In her new role, Taylor will work on leading stakeholder engagement strategies in support of the *Delivering for America Plan*. She will have oversight of the Postmaster General's Mailers Technical Advisory Committee (MTAC), National Postal Forum (NPF), Postal Customer Councils (PCC), and the USPS tradeshow team.

"I am pleased to have Lindsey lead the team," said Judy de Torok, Vice President, Corporate Affairs. "Her knowledge and experience working with the PCCs over the past 5 years will serve the PCCs well as we continue to support customer education and ways to enhance the value of mail."

A 15-year veteran of the Postal Service, Lindsey has most recently served as Manager, Customer Outreach, and Manager, Industry Engagement Strategy, in the Marketing organization. She remains committed to improving the customer experience and developing strategies to provide customers with information and knowledge about our products and services. Previously, she worked in Product Development, New Business Opportunities, and Sales.

Lindsey has a Bachelor of Business Administration degree from the University of North Florida and is a graduate of the Managerial Leadership Program and Advanced Leadership Program.

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Industry Engagement and Outreach, Corporate Affairs

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